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City of Chattanooga, Tennessee Completes R12 Upgrade

Project goes live two months early; AST team commended at City Council meeting

Naperville, IL May 9, 2013: "On time and on budget with great teamwork." So wrote Doug Eckert, Deputy Chief Information Officer for the City of Chattanooga, about the City's Oracle E-Business Suite Release 12 upgrade project.

Performed in conjunction with the City's Project Management Office, executive members and subject matter experts, AST consultants moved the City from Release 11i.10 to R12, migrating 15 modules in a 4-month period. Training on R12 delta changes was included during the upgrade, as were AST's recommendations on how to solve the City's long term organizational issues for the continued and efficient use of E-Business Suite.

At a City Council meeting soon after the go-live, Mr. Eckert stated in describing the project's success, "I'm here to reflect the limelight to the people you need to know about, who made something really big go right." Mr. Eckert continued:

"We knew it was going to be risky...We have people who have gone dozens of hours without sleep, and we have managed to make our way through all the various problems that confronted us, and we are here to tell you today that we are up and running and have a good system. And the way that that has happened is because we selected the right vendor, and we worked cooperatively...It was an enormous success across multiple departments, and one that truly deserves to be recognized in this fashion."

AST's project manager, Srinivas Chundu, and his team of consultants were called out and recognized as a team by Mr. Eckert for doing "excellent work." A video of the AST team receiving this commendation can be viewed here: http://www.youtube.com/watch?v=IFk_k_64Co&feature=youtu.be

AST will be following up the R12 upgrade by implementing Oracle Advanced Benefits and assisting the City with their open enrollment in June.

AST Corporation is a Platinum level member of Oracle PartnerNetwork.

About the City of Chattanooga

Chattanooga, the 4th largest city in the state, is located in Southeast Tennessee near the border of Georgia at the junction of four interstate highways. The local economy includes a diversified mix of manufacturing and service industries, four colleges, and several preparatory schools known throughout the South. With its scenic beauty, stable population and economy, civic vitality and cross-sector partnerships, fiscal integrity, and strategic location, Chattanooga enters the 21st century as one of the most progressive and livable mid-size cities in the US. In this decade the city has won 3 national awards for outstanding "livability", and 9 Gunther Blue Ribbon Awards for excellence in housing and consolidated planning.

About AST Corporation

Established in 1995, AST Corporation is a Platinum level member of Oracle PartnerNetwork (OPN), Specialized Oracle E-Business Suite systems integrator, an Oracle University training and delivery partner, and a certified Oracle On-Demand implementation provider. AST offers professional consulting services to Oracle Applications users and serves industry-leading organizations in: municipal, state and federal government; public transportation; airport and seaport; K-12 and secondary education; utilities/energy; manufacturing; insurance; retailing; telecommunications. Clients look to AST Corporation for leadership and assistance in business process redesign, project management, systems integration, systems administration and training.