

Waukesha County, Wisconsin: A Client Success Story



Waukesha County, one of Wisconsin's largest and fastest growing counties, had Oracle Applications implemented since the early 1990s but was not fully utilizing the E-Business Suite features and functions. During a period of rapid population growth and increasing demand by citizens for services, the County was concerned that lack of training and an existence of manual processes in its finance and procurement areas could lead to poor oversight and fiscal control.

AST worked closely with the County to assess the critical needs in its system configuration, staff skills, business processes and internal controls. Based on this assessment the County and AST executed an upgrade to R11i E-Business Suite. Benefits realized by the County included:

- Customizations rewritten to follow migration standards or eliminated due to R11i functionality
- Workflow introduced to improve business processes, fiscal control, and electronic notifications
- System configured for multi-org setup
- Approval hierarchies and budgetary control enabled
- Training documentation created to map business roles with R11i features and County business rules
- DBA and IT staff trained to maintain databases, workflow, and applications

AST has provided Waukesha County with a stable Oracle ERP environment for the last several years, and has supported the system with minimal outside help. The County is a satisfied user of Oracle E-Business, and a contributor to local and national Oracle user groups.

Our Oracle E-Business Suite Applications consulting experience in providing planning, assessment, migration, implementation, training and support services makes AST Corporation is the systems integrator of choice for Public Sector organizations.

Waukesha County, Wisconsin

37 municipalities

576 square miles

360,767 residents in 2005

Population increase of 56.052
during the 1990s

Oracle Applications

- General Ledger
- Accounts Payable/Receivable
- Public Sector Budgeting
- Assets
- Inventory
- Projects & Grants
- iProcurement
- iSupplier
- Human Resources
- Payroll
- Time & Labor
- Self-Service Human Resources
- Treasury/Cash Management

"With AST assistance, we have again met all of our goals of staying on track with budget while adhering to project deadlines."

"Waukesha County is extremely pleased to have such a partner to work with, a group of individuals that are professional, diligent, and most importantly, competent about all aspects of the application and database."

"I look forward to working with the AST team on future projects, because I know that I can count on them to deliver a quality product in a professional manner."

Wayne Naegele
Applications Development Admin.



1755 Park Street, Suite 100
Naperville, Illinois 60563

630.778.1180 • 800.278.0002 • 630.778.1179 Fax

