

# Rhode Island Airport Corporation: A Client Success Story

The Rhode Island Airport Corporation (RIAC) sought an implementation partner to lead the upgrade of RIAC's Oracle Applications from Release 10.7 to Oracle E-Business Suite 11i.10. RIAC had been using several Oracle modules in its Enterprise Resource Planning System, and would be upgrading its Airport Information Management System (AIMS) for property and revenue contract management, billing and key performance indicator capabilities to Airport IQ Business Manager and Project Manager. Because of the required tight integration between the Oracle Applications and Airport IQ modules in its ERP framework, RIAC required a partner to lead the project, collaborate with consultants working on the AIMS/Airport IQ upgrade, and ensure a seamless integration of information between Airport IQ and Oracle E-Business Suite.

Based on our extensive work in delivering Oracle implementation, upgrade and support services to a broad aviation authority and airport clientele, RIAC chose AST to serve as the overall project management consultancy that would oversee all project team members and other implementation partner consultants and subcontractors.

Immediately following the 11i upgrade project, AST began support services for RIAC's Oracle E-Business Suite functions, database system, and supporting interfaces within its ERP system. AST was awarded this support contract after a competitive solicitation, winning the contract due to our multiple Oracle support-specific projects around the nation, and familiarity with RIAC's ERP system and business processes.

*Our Oracle E-Business Suite Applications consulting experience in providing planning, assessment, migration, implementation, training and support services makes AST Corporation is the systems integrator of choice for airport and aviation authority organizations.*



## Rhode Island Airport Corporation

Responsible for the design, construction, operation and maintenance of the six state-owned airports, and five general aviation airports in the state.

### Oracle Applications

- Oracle General Ledger
- Oracle Accounts Payable
- Oracle Assets
- Oracle Purchasing
- Oracle Cash Management
- Oracle Financial Reporting

### Services Provided

- Gap/Fit analysis of existing gaps and new functionality
- Integration of Oracle Workflow with RIAC MS Exchange/Outlook
- Establishment of Oracle Workflow processes for business practices
- Patching, tuning, troubleshooting environment technology stacks
- Development of customized reports
- ADI implementation on Oracle Application Server
- Development and testing of interfaces with Airport IQ modules
- Support of Oracle Applications functions and supporting interfaces
- Support Services:
  - Database Administration
  - Functional
  - Technical/Programming
  - Account/Project Management



1755 Park Street, Suite 100  
Naperville, Illinois 60563  
630.778.1180 ♦ 800.278.0002 ♦ 630.778.1179 Fax  
[www.astcorporation.com](http://www.astcorporation.com)

