

The City of Burbank, California: A Client Success Story

The City of Burbank was experiencing several shortcomings in its enterprise system, requiring replacements for its budget, payroll, human resources and work order and asset management functions. Having upgraded its Oracle Financials suite to 11.5.10 in 2005, the City sought an integrated, out-of-the-box HRMS, Budget and WOAM solution that would strictly limit customizations, modify internal processes to conform to industry best-practices, and satisfy the functional needs of both the municipal government and Burbank Water & Power. The City required that the chosen systems integrator have extensive experience in large-scale ERP projects with both municipal government and large utility clients.

AST had managed and conducted for the City the Oracle Financials upgrade, complete with training, in the span of 3^{1/2} months for an on-schedule migration. Our end-to-end understanding of the City's technical structure and business processes (FERC accounting, multi-year project initiatives, mass allocation processing, internal billing) our knowledge of R12 HRMS/Payroll/Budget/WOAM applications, plus an Oracle solution that would quickly and fully integrate with the City's financials gave the City a unified management, intelligence and reporting enterprise architecture.

With dual HRMS and Budgeting go-live dates in early January 2008, and WOAM go-live in July 2008, the implementation timeline was aggressive from the start (January 2007). In planning the engagement, AST saw opportunities for the City to take advantage of the inherent functionality in the R12 release to improve City business processes, and quickly leverage their Oracle Financials applications for an accelerated HRMS-Budgeting deployment. Reduced cutover time was also estimated due to our experience with the City, and would lessen the impact of change.

Our Oracle E-Business Suite Applications consulting experience in providing planning, assessment, migration, implementation, training and support services makes AST Corporation is the systems integrator of choice for Public Sector organizations.



City of Burbank & Burbank Water and Power

Over 102,000 residents
Over 1500 permanent employees
26,000+ water meters
50,000+ electrical meters

Oracle Applications

- General Ledger
- Accounts Payable/Receivable
- Public Sector Budgeting
- Fixed Assets
- Purchasing
- Inventory
- Project Accounting
- Human Resources
- Payroll
- iRecruitment
- Time & Labor
- Benefits Administration
- Self-Service Human Resources
- Learning Management
- Enterprise Asset Management
- Human Resources Intelligence
- Daily Business Intelligence
- User Productivity Kit

"I would state without hesitation that AST's in depth knowledge of Oracle Applications combined with extensive Public Sector experience were key to the success of this project."

"Your consultants have shown the highest level of professionalism without exception and performed their tasks with great skill and dedication. I would like to convey the City's complete satisfaction with the project team."

Medik Ghazikhanian
Systems Manager



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